

At APAC Customer Services, we deliver to your customer not only positive, engaging experiences as part of everyday business, but ultimately we help you gain your customer's loyalty and advocacy.

We meet the customer care needs and solutions for market leaders in

- healthcare
- · business services
- · communications
- · media & publishing
- travel & entertainment
- · and financial services industries

Our services encompass

- · Customer Care Services
- · Tech Support
- Back-Office & Fulfillment
- Sales
- Chat, Co-Browse, Email Management & IVR
- · Social Media Monitoring
- · Digital Marketing

We are Setting the Standard for Customer Experience Management

- Average Client Tenure is 7 years
- · Recognized as vendor of the year by both American Express and Medco
- · Established PCI Certification
- Client relationships serving more than 100 unique programs























