OWS19 | At-a-Glance

Sunday – February 17, 2019

8:00 am – 5:00 pm	**COP Standards Workshop**
11:00 am-12:00 pm	**Early Registration for OWS19 Pulse Publisher's Cup**
12:00 pm –5:30 pm	**OWS19 Pulse Publisher's Cup**
5:00 pm – 7:00 pm	**Early Registration**
5:00 pm – 8:00 pm	**Welcome Happy Hour**

Monday – February 18, 2019

8:00 am – 5:00 pm	**Conference Registration Begins** *Hosted by Cushman & Wakefield*
8:00 am – 11:00 am	**Registration Coffee Bar** *Hosted by Cushman & Wakefield*
9:30 am - 11:30 pm	**Provider/Advisor-Only Key Issues Workshop**
9:30 am - 12:30 pm	**Customer-Only Key Issues Workshop**
11:30 am - 12:30 pm	**Summit Kick-Off Luncheon**
12:45pm – 3:00 pm	**Main Tent Sessions**
3:00pm – 3:30pm	**Networking Refreshment Break** *Hosted by ABBYY*
3:30 pm – 4:15 pm	**Educational Breakout Sessions - Round 1**
4:15 pm – 4:30pm	**Networking Refreshment Break**
4:30 pm – 5:15 pm	**Educational Breakout Sessions - Round 2**
5:30 pm- 7:00 pm	**Welcome Reception in the Global Services Mall** *Hosted by Accenture*
7:00pm – 8:00pm	**After Hours Networking Event** *Hosted by Sitel*

Tuesday – February 19, 2019

8:15 am – 10:15am	**Networking Breakfast in the Global Services Mall**
7:30 am – 10:15am	**Spark! Speed Networking Event**
10:15 am – 11:45am	**Main Tent Sessions**
11:45 am – 12:15pm	**Networking and Refreshment Break in the Global Services Mall**

12:15pm – 1:00 pm	**Educational Breakout Sessions – Round 3**
1:15 pm -2:30 pm	**IAOP Awards Luncheon**
2:30 pm – 3:15 pm	**Educational Breakout Sessions – Round 4**
3:15pm to 3:45pm	**Networking and Refreshment Break in the Global Services Mall**
3:45pm – 4:30pm	**Educational Breakout Sessions – Round 5**
4:45pm – 5:45pm	**Main Tent Session**
5:45 pm – 7:30 pm	**Cocktail Reception in the Global Services Mall**
Wednesday - February 20, 2019	
8:15am – 9:15am	**Topical Tables Networking Breakfast**
9:15 am – 12:30pm	**Main Tent Sessions and Problem Solving**
12:45 pm – 2:00 pm	**Food for Thought Networking Luncheon**
2:00 pm – 5:00 pm	**COP Intensive Workshop**

Subject to change – please check back often for updates