

IAOP Education with Elegance - a winning combination

IAOP's three-day COP Master Class and one-day Governance Workshop are geared toward those professionals who have a vested interest in gaining the knowledge needed to ensure successful outcomes in outsourcing projects. With the increase in outsourcing regulations and standards, firms now more than ever are looking for employees with the capability to design, implement and manage those outsourcing projects with a guaranteed success rate. These courses combine to provide the training needed to understand these regulations, delivered by top IAOP Authorized Trainers who are COPs and industry experts, at venues that reflect the pinnacle of excellence demanded by top industry professionals.

IAOP believes that a sophisticated and serene executive facility is the key for participants to stay focused and obtain the information needed for success. This is why we are particular about the venues in which we hold corporate and professional development trainings in North America.

The Paul J. Rizzo Conference Center in Chapel Hill, North Carolina, has been home to the COP Master Class since 2007. In 2010, the COP Master Class expanded its reach into Toronto, Canada, with the Kingbridge Conference Centre, and in 2011 we are introducing a new, more central location at The Inverness Hotel and Conference Center in Denver, Colorado. Following is an inside look at the North American venues scheduled to hold the COP trainings in 2011:

Paul J. Rizzo Conference Center, Chapel Hill, North Carolina



With its retreat-like environment set in 28 woodland acres, you would not know that the Paul J. Rizzo Conference Center is just an easy 15 minute commute from Raleigh-Durham International Airport. The Rizzo Center's exquisite southern charm is shown through its revival style architecture.

The center's sophisticated accommodations in McLean Hall are certainly a home away from home for all attendees. It is truly a place to relax at the end of each class day. Each room has high-speed Internet, Wi-Fi and a flat screen TV with laptop connectivity to help you stay in touch with all work-related projects. And each guest floor has its own guest pantry with snacks and beverages for those working late nights.



All meals, beginning with Sunday dinner, are included in the course pricing and are served in the DuBose House, the focal point of the property. Meals are served buffet style with an array of options to choose from. The Rizzo Conference Center is very supportive of

attendees' dietary requirements and works hard to ensure everyone is aware of the quality ingredients in each dish.

Past attendees have taken advantage of the many amenities this facility has to offer, including the outdoor pool, bike rentals and fitness center. The center is just a short walk to Meadowmont Village, which features a local grocery store in case you forget anything from home.

Providing state-of-the-art meeting rooms and exceptional business amenities, the Rizzo Conference Center encourages creative thinking and new perspectives. As many nights and early mornings will be



spent in groups preparing for the final presentation, the Rizzo Center provides many pleasant gathering areas such as the DuBose terrace, pergola or the poolside patio. Inside, study rooms are also available and provide technology such as flat screen monitors and printers. All meeting rooms are just a short walk from accommodations and are securely locked at the end of each business day.



Those who attend the COP Master Class in Chapel Hill will experience a pristine environment, specifically designed for executive learning. Explore beyond your boundaries and enhance your knowledge with expert speakers and other industry executives in this east coast facility.

Kingbridge Conference Centre, Toronto, Canada

Kingbridge's philosophy is all about stimulating the minds of professionals and allowing them to feel comfortable in thinking outside the box. It is a place to challenge your boundaries and explore new ways of thinking. This is one of the reasons IAOP chose this secluded setting. Just 30 minutes from the Toronto Pearson International Airport, its many amenities and paramount business facilities are perfect for the interaction of industry professionals.



Set outside of historic King City, just north of Toronto, Kingbridge offers outstanding accommodations for the business executive, including high-speed wireless Internet access, as well as with comfortable work stations for those whose workday doesn't end with the class.

Mountain bike rides and nature trails offer a different way for groups to brainstorm about their project ideas and work in a stimulating environment instead of sitting in the classroom all day. Another great area for study groups is the Connections Dining Room, which features an open

kitchen concept that allows attendees to continue classroom discussion during meals. All meals are included in the course pricing, and Kingbridge offers a great selection of globally influenced buffets, with many options for those with specific dietary needs.

It is important for IAOP attendees to learn, network and understand the class material taught each day, but no one can take it all in if they



feel stressed and overworked. Unwind after each class day and in between group meetings by enjoying the fitness center, sauna, swimming pools, tennis courts and much more.

It's true that attending the COP Master Class and Governance Workshop doesn't allow much time for play, but Kingbridge has found a way to combine work and relaxation, and offers many creative options for groups to gather, prepare materials and get work done.

The Inverness Hotel & Conference Center, Denver, Colorado,



IAOP's newest addition to the COP Master Class and Governance Workshop venue selection, The Inverness, is located just 30 miles from Denver International Airport. In a central US location, The Inverness was selected because of its superior attitude toward successful business conferences.



The conference facilities at The Inverness are set up in a comfortable atmosphere that promotes communication and stimulates learning. Like the Rizzo Center and Kingbridge, The Inverness offers continuous refreshments to keep attendees energized throughout the day. Innovative technology in meeting rooms such as LCD projection, built-in screens and audio systems help attendees stay focused and interested. Each meeting room is surrounded with large windows for a spectacular Colorado view. A full service business center is also available for any printing and faxing that may

be need to be done during your stay.

Elegant accommodations with breathtaking views of the mountains or golf course allow a peaceful retreat after the class has ended for the evening. With wireless Internet and a large work area, you can keep up with projects from home or the office.

Meet your colleague before or after class in one of the five onsite restaurants. Discuss the day's class material over an exquisite cuisine by culinary professionals. Meet with IAOP instructors and expert speakers for in-depth discussions on the Aspen Terrace and the Swan Gardens or on the tennis court.

The Inverness is sure to exceed all expectations!

Each of the three locations offers prestigious conference facilities as well as executive style accommodations sure to please any business professional. The COP Master Class and Governance Workshop were developed for firms and individuals in the outsourcing industry to stay in touch with the ever-changing field. IAOP combines expert knowledge and career advancement with an unspoiled atmosphere for a comprehensive learning experience. Don't miss out on the chance to take part in a prestigious training environment.

*Registration for any COP Master Class Bundle includes the following:

- ✓ One seat in the three-day COP Master Class and one-day Governance Workshop
- ✓ Online COP Exam Prep Workshop
- ✓ All meals beginning with Sunday dinner and ending with lunch on Thursday
- ✓ All day break stations with snacks and refreshments
- ✓ All class materials, including published version of the Outsourcing Professional Body of Knowledge (OPBOK)
- ✓ Outsourcing insight by industry expert speakers
- ✓ Access to venue facilities such as fitness center, swimming pool, tennis courts or hiking trails

For complete details about registering for your IAOP training at any of these venues, please contact sales@iaop.org.